

**BE FASTER.CZ**

# PRICE LIST

## Optical connection

Valid for 1 April 2023

# Data Centre Faster CZ

Backup, server hosting, rack housing, virtualization, cloud services

Since 2013, we have been offering the services of the professional Faster Data Centre, which we have specially built for this purpose in Brno at ul. Jarní. Since 2017, there is also a DC II hall with physically separated cubicles for greater security of servers.

## Availability

- data centre with at least Tier 3 availability

## Connectivity

- highly available backbone network with continuously increasing capacity
- minimum of 6 uplinks from different operators including Tier 1
- 3 own independent optical routes to DC Faster without physical overlap
- direct connections to NIX.cz, Peering.cz and major cloud services for faster response times
- 2 direct L2 links Prague - Brno for efficient combination of services in DC Faster
- internal protection against DDoS attacks in combination with external protection via scrubbing center
- highly available L2/L3 connections between the user and DC Faster including traffic encryption

## Power

- 2 physically independent connections to the energy networks
- diesel aggregates designed for continuous operation
- online UPS to suppress power grid fluctuations and power switching outages

## Cooling

- centralised, redundant distribution of cooling media
- cooling distribution through the floor with a clear height of 1.2 m in DC I, cooled physically separated cubicles in DC II
- cold aisle principle
- recuperation and solar energy for maximum ecological operation

## Security

- 24-hour physical security, camera system with recording
- electronic access system using cards - authorization of persons
- connection to the central security desk
- extinguishing - with ecological gas FM 200

## Access

- a new building constructed specifically for this purpose
- convenient free parking directly at the building
- accessible via public transport
- physical access to the datacentre 24/7/365

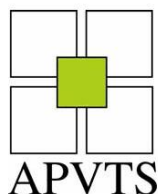
# Membership in professional organizations, certificates, attestations

- 2001 - we registered our own autonomous system - address space
- 2005 - we were granted a certificate of Voice Services Operator by the CTU, thus becoming a full-fledged voice operator



## RIPE NCC

Member of the RIPE NCC - an international independent membership organisation that promotes Internet infrastructure through technical coordination in the regions it serves. The most important activity of the RIPE NCC is to act as a Regional Internet Registry, providing global Internet resources and associated services (IPv4, IPv6 and AS) to members in the RIPE NCC region.



## APVTS

Member of the Association of Public Telecommunication Network Operators - an independent membership organisation supporting an equal and open telecommunications market in the Czech Republic with the aim of creating optimal conditions for the development of public telecommunication network operators in the Czech Republic.



## CZ.NIC

Member of the chamber of ISP - interest association CZ.NIC - The main activity of the association is the operation of the .cz and 0.2.4.e164.arpa domain name registry, ensuring the operation of the CZ top-level domain and education in the field of domain names.



## ČSN EN ISO 9001:2009

The quality management system according to the standards of ČSN EN ISO 9001:2009 is implemented and maintained. An annual surveillance audit is carried out to confirm that the processes in place in the company are in line with the objectives of the standard.



## ČSN EN ISO/IEC 27001

Information security management system according to ČSN EN ISO/IEC 27001 standards is implemented and maintained. An annual surveillance audit is carried out to confirm that the company's processes are in line with the objectives of the standard.

## References



# Offer of data communication services - optical connection in a data socket

## 1. Guaranteed connection including public IPv4

Via optical fibre with transmission speeds up to 1 Gb

Connection speed	Installation fee	Monthly flat rate (CZK)
20/20 Mbps	Depending on the connection complexity	1 200
30/30 Mbps	Depending on the connection complexity	1 990
50/50 Mbps	Depending on the connection complexity	2 290
100/100 Mbps	Depending on the connection complexity	3 990
200/200 Mbps	Depending on the connection complexity	5 000
500/500 Mbps	Depending on the connection complexity	7 500

All prices are without VAT 21%.

### Service includes

- Guaranteed speed
- 24/7/365 customer support
- Fixed IPv4 address
- Internet in the data socket (not a Wi-Fi network)

## 2. Shared connection without public IPv4

Available in office buildings with fiber optic cable already in place

Connection speed	Installation fee	Monthly flat rate (CZK)
100/100 Mbps	Dle náročnosti připojení	590
200/200 Mbps	Dle náročnosti připojení	990
400/400 Mbps	Dle náročnosti připojení	1 490

All prices are without VAT 21%.

### Service includes

- Customer support on working days 8:00 - 16:00
- Aggregation max. 1:5
- No IPv4 allocation
- Internet in the data socket (not Wi-Fi network)

### 3. Shared connectivity including public IPv4

Available in office buildings with fiber optic cable already in place

Connection speed	Installation fee	Monthly flat rate (CZK)
30/10 Mbps	Depending on the connection complexity	849
50/20 Mbps	Depending on the connection complexity	1 149
100/30 Mbps	Depending on the connection complexity	1 449

All prices are without VAT 21%.

#### Service includes

- Customer support on working days 8:00 - 16:00
- Aggregation max. 1:3
- Fixed IPv4 address
- Internet in data socket (not Wi-Fi network)

Other connection speeds can be offered if required.

## Voice services - fixed lines

#### Basic information

For customers who have an internet connection of the required minimum quality, Faster CZ offers the use of VoIP voice services.

#### One-time set-up costs

- Purchase of an adapter, telephone or PBX
- If you are interested, we can offer you our own geographic phone numbers free of charge or transfer your number to our network

#### Benefits of calling on the Faster CZ network

- Financial savings in all directions of outgoing calls (local, long distance, international and mobile) while maintaining the existing quality of connection
- Free calls on the Faster CZ network (e.g. between branches)
- WebCare - the ability to monitor the number, length and direction of outgoing calls via a secure web interface, including an overview of individual call prices and billing
- 24/7 customer support hotline - 777 34 00 00

Services	Price (CZK)
Telephone number	Free
Monthly flat rate	By service
Calling in Faster CZ network	Free

- | Calls within the Czech Republic              | Tariff (s) | Price (CZK)          |
|--|------------|----------------------|
| Local and long-distance calls                | 60+1       | 0.50                 |
| Mobile networks                              | 60+1       | 0.90                 |
| International calls - selected country group | 60+1       | minute prices from 1 |

All prices are without VAT 21%.