

**BE FASTER.CZ**

# PRICE LIST

## Service work

Valid for 1 April 2023

## Physical installation

Description	Price (CZK)
<ul style="list-style-type: none"><li>- optical routes</li><li>- structured cabling</li><li>- wireless links</li><li>- placement of network and terminal equipment</li><li>- welding of optical routes</li></ul>	450/hr.

All prices are without VAT 21%.

## Activation and diagnostics

Description	Price (CZK)
<ul style="list-style-type: none"><li>- certified measurement of metallic and optical routes</li><li>- survey, diagnostics and documentation of existing infrastructure</li></ul>	450/0.5 hr.

All prices are without VAT 21%.

## Technical support

Description	Price (CZK)
<ul style="list-style-type: none"><li>- receiving requests via telephone, e-mail and web</li><li>- advice and assistance in fault diagnosis</li><li>- fast troubleshooting of our services</li><li>- availability according to the SLA level of the service</li></ul>	FREE

## System support

Description	Price (CZK)
<ul style="list-style-type: none"><li>- reconfiguring services, network elements and end devices</li><li>- design and implementation of complex solutions (Firewall, SD WAN, Wi-Fi, virtualization, backup,...)</li><li>- advice and assistance in diagnosing external problems</li></ul>	700/0.5 hr.

All prices are without VAT 21%.

## Security and customised solutions

Description	Price (CZK)
<ul style="list-style-type: none"><li>- analysis of technical problems with third-party services and products</li><li>- security audit including documentation</li><li>- implementation of cybersecurity solutions</li><li>- technical support in crisis situations and incidents</li><li>- consulting, mentoring and training</li><li>- analysis and design of specific solutions according to customer requirements</li><li>- creation/modification of source codes (scripts, databases, APIs)</li><li>- implementation of a specific solution in a production environment</li></ul>	1 000/0.5 hr.

All prices are without VAT 21%.

**Traffic**

<b>Service maintenance</b>	<b>Price (CZK)</b>
Brno	350
outside Brno	10/km

All prices are without VAT 21%.

Extra pay outside working hours (16:30 - 7:00), weekends, holidays - 100% of the basic rate.  
All work except installation can be done remotely, the decision is up to the provider.